Implementation

Resources required to implement the solution: (people, equipment, capital).

Resources (people, capital, equipment)	Functional Area	Additional Details	Costs
Purchase of an Enterprise Platform system/website (equipment /capital)	Finance	New Site/System Platform will be scalable to support all metros on a national level.	$25,000 (O) for the platform plus $2,000 (R) monthly for hosting and maintenance
Purchase of System Server (equipment /capital)	IT /Finance	Purchase Hardware Server or Cloud Server services	$75,000 for hardware server (H) or $1575 monthly cloud service (R)
Training Personnel (person)	Human Resources	Hire 2 Trainers for the training of the platform to both employees and agents	Hire for $60k Salary (r) or Contract Trainer for 6 months @ 30K(o)
Designate Web Employee (person) to operate/maintain/update the platform.	Marketing	Employee must be versed in website management and can provide solutions for keeping the system operational	Transfer existing employee into the management position

Designate existing IT employee to support the Enterprise Application System (person)	IT	IT employee can still perform existing responsibilities with this added program	Transfer existing employee into the management position
Temp workers to migrate and upload documentation into the new system	Human Resources/Finance	Temp hire two people to enter data into the new system for two weeks	Temp agency - $1500/each person week - $6000 total (O)